



CASE STUDY

Bay Area Orthopedic Surgery and Sports Medicine (BAO) is a 4 provider group with 3 physicians and one physician assistant based in Vallejo, CA, with a total of 11 users, specializing in orthopedics, pain management and sports medicine.

BAO opened the practice in 2008 and selected a practice management and EMR system that they quickly determined would not work for them. After just 3 days of implementation, they realized that system would not meet their needs. They then began again in 2009 to evaluate EMR systems and in December of 2009, they selected On Staff Intellect (OSI) and Patient Chart Manager (PCM). What ultimately distinguished the system from others was its ease of use. The fact that it offered electronic medical records that closely mirrored the paper records that users were already accustomed to made Patient Chart Manager especially appealing.

An aggressive implementation schedule began in January, 2010 with the goal of being live and operational on both the practice management and EMR features in 90 days. Working closely together, that goal was accomplished with the practice going live on the practice management and EMR in March.

An initial challenge was the need to configure each workstation on the network; however, once done the customized setup was beneficial to each user.

BAO takes advantage of almost all of the features within the system and has found the e-faxing and treatment plans have significantly enhanced the automation of their daily documentation. They appreciate greatly improved accountability within the system and the ability to access both financial and clinical information quickly and easily from the system. They were able to eliminate all of their paper charts within 4 months using the efficient bar coding feature of PCM which automatically scanned and organized their paper charts into their pre-defined chart tabs. They are now essentially a paperless office.

The doctors are now working on completing the requirements for Meaningful Use and plan to file their attestation by the end of 2012 through MediCAL.

ORTHOPEDICS SPORTS MEDICINE and PAIN MANAGEMENT

4 Providers
11 Users
1 Location

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