



CASE STUDY

Edward Auen, MD is an Internist and Pain Management specialist. He has a private practice in Modesto, California.

Dr. Auen purchased Intellect and Patient Chart Manager in March of 2011 with the plan of implementing the system and meeting Meaningful Use standards. They looked at several other systems before deciding on Prime Clinical Systems.

“We chose Prime Clinical Systems based on the functionality which was demonstrated, and the company came highly recommended by another practice in our community. “ Dr. Auen also attended our annual Users Meeting in March 2012. He enjoyed meeting with other practices and seeing the presentations.

At the time of implementation, Dr. Auen’s office was also in the planning stages of moving their office to a new location. Office Manager, Pam Crow, stated “In the beginning we experienced a lot of hardware issues. Along with the fear of the unknown, this was a very frightening time for us. However, it all worked out fairly quickly and we are very happy with the outcome. We now have NO CHARTS in the office which has increased our productivity and decreased our stress level. It’s wonderful, and easier to find things.

Favorite features include:

- The Dragon functionality
- The mobility of using laptops
- The ‘user friendliness’ of the system
- The convenience of video tutorials

Dr. Auen attested for Meaningful Use with Medicare in June, 2012. They are overall very pleased with Prime Clinical Systems, the software, and the training they received.

**INTERNAL MEDICINE
& PAIN MANAGEMENT**

**1 PROVIDER
5 USERS
1 LOCATION**



Edward Auen, MD

For information about
Prime Clinical Systems
and Patient Chart Manager
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