



## CASE STUDY

**John Del Monte, D.P.M. is a podiatry, solo practice in Healdsburg and Windsor, CA. The clinic has a total of 3 users and 2 locations.**

The Podiatry office of John A. Del Monte D.P.M. purchased Patient Chart Manager (PCM) in April of 2007. We have one provider and a total of three users with two offices. Initial implementation was not easy due to the fact that the hardware person was unorganized and caused delay in our progress to get PCM going. We hired a new hardware person who has been much more reliable. We did not go live until the fall of 2009. Dictation has been a challenge in our second office. PCM and Dragon medical dictation are slower in the remote office with a wireless tablet.

There are definite achievements we have made in implementing this software. Our charts are better organized and easy to retrieve. Dictations have a better presentation. I have received compliments from other office staff stating how they like receiving dictations from Dr. Del Monte. They also like the look. The electronic chart is easy to double check and modify with patients standing by. Faxing and email is done almost instantaneously. Access to the meaningful Use report is quick and is checked daily. Because of the meaningful use report we are able to stay on course and meet our requirements for the year. We attested in September of 2011 and received a check in early December.

The features I like best are the report card for Meaningful Use, the medication list which is easy to get to and review with patients, the vitals tracking chart which is helpful to point out if anything irregular is going on, the easy fax and email functions which save time and the Meaningful Use materials to be handed out to patients which are easily accessed. I believe all of these functions improve efficiency and patient perception.

We had already been with Prime Clinical Systems when the Unix server was used for the OnStaff software. We were drawn to the automated billing that the Unix system provided at that time. More than the software, I cannot say enough about the training and support we have received throughout the years. We are very happy with our decision to be with Prime Clinical.

### PODIATRY

**3 Users  
2 Locations**



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**John A. Del Monte, D.P.M.**



**For information about  
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and Patient Chart Manager  
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