



CASE STUDY

**MONTEREY BAY GI CONSULTANTS MEDICAL GROUP, INC.
AND
MONTEREY BAY ENDOSCOPY CENTER, LLC.**

Monterey and Salinas, CA

The Medicare and Medicaid EHR Incentive Program (Meaningful Use) was an overwhelming project to focus on when we first started to study it in February of 2011. Reading, training for, testing, and implementing some of the measures seemed like such a daunting task. We had to take some deep breaths at times.

We decided to focus on one measure per week at a time. At about a quarter of the way through we realized that meeting the measures was attainable in one lifetime!

Thanks to the trainers and technical support at Prime Clinical our mood lightened and tackling each measure was less stressful. My phone calls and e-mails were answered quickly and the trainers spent a few hour long sessions with me helping me maneuver through the technical components of each measure. Quite honestly, the men and women at Prime were more helpful than the Meaningful Use Help Desk at CMS. They were knowledgeable about the measures and requirements. A big plus is that several of the measures were already satisfied by the software itself. We only needed to attest YES to the measures. The weekly Meaningful Use training session was especially helpful. As I listened each week, I discovered how much more knowledgeable I was becoming as newcomers came on board. This boosted my confidence and the light at the end of the tunnel got brighter and brighter.

I won't say it was smooth sailing the entire time. As with all new things combined with various office practices there were some glitches. The staff, at Prime Clinical, was committed to working with me. Together we tested, made discoveries, technical team tweaked a few things, and made it work better.

On November 1, 2011, our 10 physician practice successfully attested for all 10 physicians. This was two months ahead of schedule.

We are happy to report that all 10 physicians received their incentive payments 7 weeks later. Many thanks to all the Prime Clinical staff who assisted in our successful attestation.

GASTROENTEROLOGY

**10 PHYSICIANS / 1 PA
55 USERS
2 LOCATIONS**



**Daniel Luba, M.D..
Lloyd Garren, M.D.
Mary Garren, M.D.
Richard Hell, M.D.
Kathryn Swanson, M.D.
Isabelle Barnard, M.D.
Toby Katz, M.D.
James Disario, M.D.
Michael Mendoza, M.D.
Michael Le, M.D.
Cindi Russell-McClain, NP/PA**

**For information about
Prime Clinical Systems
and Patient Chart Manager
Contact
877-444-1156
or info@primeclinical.com**