



CASE STUDY

Dr. Michael Wynn is a solo provider practice based in San Ramon, CA, with 3 users and 1 location, specializing in general surgery.

Dr. Wynn purchased Patient Chart Manager (PCM) in March of 2010.

“All of us here at the office of Dr. Michael Wynn, MD, FACS, would like to comment on the training we received for conversion to electronic medical records through Prime Clinical Systems.

From the first visit of Sandy coming to show us the tablet, and explain the system, we knew we would be in good hands.

Celeste took over the training with the Intellect part of the system. She was amazing! She was very thorough, knowledgeable, and professional. Within a matter of weeks, we felt comfortable navigating Intellect.

Stephenie was fantastic in guiding us through the PCM system. She was extremely patient with us, and again, had us up and running in a matter of weeks.

The two of them are always available via email or a quick phone call if we have any questions or concerns.

Brijal then walked us through the Meaningful Use program to qualify our office for the incentive program through Medicare. She patiently guided us through the attestation process. We received our incentive bonus within five weeks.

The whole process of accomplishing the conversion to electronic medical records can be very daunting, but Celeste, Stephenie, Sandy and Brijal made it so much easier for us to learn.

We also had great supportive help from Jayvee in Pasadena with any technical issues.”

Dr. Michael Wynn
Sue Slattengren, Office Manager
Diane Hudson, Front Office Manager

GENERAL SURGERY

**1 Provider
3 Users
1 Location**

Michael L. Wynn, M.D.



“We would not hesitate to recommend the Prime Clinical system to any other office.”

**For information about
Prime Clinical Systems
and Patient Chart Manager
Contact
877-444-1156
or info@primeclinical.com**