



CASE STUDY

Internal Med/Family Practice

SOLO PROVIDER

"I am a solo provider specializing in Family Practice and Internal Medicine in Modesto California. I have been using the Prime Clinical Systems billing and scheduling program for several years now. On 2/24/2012 I purchased Patient Chart Manager, EHR.

Since I have only 2 staff in my office, it took approximately 8 months to feel that we were completely live on the EHR with most of our charts scanned in. Also, we were able to successfully ATTEST for Meaningful Use in that time period and have received our first incentive check!

The implementation process was not without challenges, as my staff and I would have preferred to have Onsite Training for some of the features. However, we did accomplish our goals by using Prime's online training package, and now we can also benefit from the ongoing and continuing education that they provide through online 'live' workshops at no charge.

Since we had been a customer of Prime Clinical for many years, and we were very happy with the Intellect software, we felt very confident moving forward with Patient Chart Manager as it felt very user friendly."

The specific achievements that we have realized since implementing Patient Chart Manager are:

- * Attesting with Medicare for Meaningful Use
- * Better communication with patients
- * Not have to deal with piles of charts. I like my desk clean and uncluttered.

Features that we really like are:

- * Task Manager
- * Faxing directly from PCM
- * E Prescribing from the Patient's Chart in PCM
- * Availability of patient's information on my H.P tablet in evenings and weekends.

"Prime Clinical Systems has excellent staff, very helpful. We still have challenges to move forward for phase 2. We are very hopeful for the PCM team to get us to our goal."

Shashi Sood, M.D.
Suzee Mallie - Billing and Front office.
Shaunai Caulkin- Front and Back office



Shashi Sood, M.D.
and staff

With OLD CHARTS!



